NOVEMBER/DECEMBER 2024

CCA42 — ENTERPRISE RESOURCE PLANNING

Time : Three hours Maximum : 75 marks

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SECTION A — (10 × 2 = 20 marks)

Answer ALL questions.

1. State the benefits of ERP system.
2. List down the challenges faced by Business Process reengineering project.
3. Why do many ERP implementations fail?
4. Write the qualities of a good project manager.
5. State the uses of plant maintenance module.
6. List down the objectives of the material management module.
7. What are the tier III ERP vendors?
8. Differentiate between on-premise and on-demand ERR
9. Write down the merits of EIA.
10. Define future directions.

SECTION B — (5 × 5 = 25 marks)

Answer ALL questions.

11. (a) Discuss on business process reengineering.

Or

(b) Outline the key features of OLAP.

12. (a) Narrate the different phases of the ERP life cycle.

Or

(b) Write short notes on vendor management.

13. (a) Summarize about the ERP system.

Or

(b) Describe the major subsystems of plant maintenance.

14. (a) Write an overview of the ERP market.

Or

(b) Illustrate the top ERP models.

15. (a) Write short note on EAI implementation pitfalls.

Or

(b) Briefly describe the ERP market snapshot.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Illustrate the architecture and major components of a data warehouse.

17. Exempt the hidden costs of an ERP implementation.

18. Explicate the various subsystems of the finance modules in ERP systems.

19. Discuss about the Marketplace on demand ERP in detail.

20. Expound the significance of ERP and Internet.

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